

# Screen Shot of List of Complaints Resolved through Swacchata App

**ANNEXURE 5.2.2**

3/16/2019
SBM :: Complaints List

Complaints
Engineers
Reports

Summary

61
0
0

Complaints Resolved      Complaints Open      Complaints On The Job

Complaints

List View   Map View   Escalations   Rejected

Today   This Week   This Month   ALL   2018-03-17 - 2019-03-16

Categories ▾   Status ▾   Wards ▾   🔍

Complaint ID	Priority	ULB	Location	Date	Category	Status	Actions
W03000C18994504	Normal	Etawah (NPP)	Unnamed Road, Shivpuri, Etawa...	8 days ago	Garbage dump	Resolved	🔍 ✂️
W03000C18921589	Normal	Etawah (NPP)	Arya Kanya Inter College, Purbi...	29 days ago	Sewerage or Storm Water Over...	Rejected	🔍 ✂️
W03000C18837386	Normal	Etawah (NPP)	Purabia Tola Road, Purbia Tola, ...	1 month ago	Sweeping not done	Resolved	🔍 ✂️
W03000C18799377	Normal	Etawah (NPP)	Pathak Complex, Civil Lines, Eta...	1 month ago	Sweeping not done	Resolved	🔍 ✂️
W03000C18789673	Normal	Etawah (NPP)	Kalpi Circular Rd, Sharwati Nag...	1 month ago	Burning Of Garbage In Open Sp...	Resolved	🔍 ✂️
W03000C18782785	Normal	Etawah (NPP)	Unnamed Road, Purbia Tola, Eta...	1 month ago	Sweeping not done	Resolved	🔍 ✂️
W03000C18443236	Normal	Etawah (NPP)	Chand Miyaon Street, Ashok N...	2 months ago	Garbage dump	Resolved	🔍 ✂️
W03000C18352139	Normal	Etawah (NPP)	Unnamed Road, Shiva Colony, ET...	2 months ago	Sewerage or Storm Water Over...	Resolved	🔍 ✂️
W03000C18349991	Normal	Etawah (NPP)	B-122, Friends Colony, Ashok N...	2 months ago	Sweeping not done	Rejected	🔍 ✂️
W03000C18194112	Normal	Etawah (NPP)	कुम्हार मार्ग, उत्तर प्रदेश 206242, भारत	2 months ago	Garbage dump	Resolved	🔍 ✂️
W03000C18147085	Normal	Etawah (NPP)	Ram Nagar, Etawah, Uttar Prade...	2 months ago	Stagnant Water On The Road	Resolved	🔍 ✂️
W03000C18143954	Normal	Etawah (NPP)	कुरावली - मैनुरी - इटावा मार्ग, अड्डा...	2 months ago	Sweeping not done	Resolved	🔍 ✂️
W03000C18069488	Normal	Etawah (NPP)	कुरावली - मैनुरी - इटावा मार्ग, अड्डा...	2 months ago	Urination in Public/Open Defec...	Resolved	🔍 ✂️
W03000C18068477	Normal	Etawah (NPP)	कुरावली - मैनुरी - इटावा मार्ग, अड्डा...	2 months ago	Sweeping not done	Resolved	🔍 ✂️
W03000C17983016	Normal	Etawah (NPP)	Pachawali Road, Vijay Nagar, ET...	2 months ago	Garbage vehicle not arrived	Rejected	🔍 ✂️
W03000C17740409	Normal	Etawah (NPP)	रामलीला मार्ग, M.S. नगर, आनंद नगर...	2 months ago	Improper Disposal of FecalWast...	Rejected	🔍 ✂️
W03000C17740095	Normal	Etawah (NPP)	रामलीला मार्ग, M.S. नगर, आनंद नगर...	2 months ago	Sweeping not done	Rejected	🔍 ✂️
W03000C17694055	Normal	Etawah (NPP)	Unnamed Road, Uttar Pradesh 2...	2 months ago	Garbage dump	Rejected	🔍 ✂️
W03000C17694809	Normal	Etawah (NPP)	गली नंबर 6, अशोक नगर, गौरी नगर, ...	2 months ago	Stagnant Water On The Road	Resolved	🔍 ✂️
W03000C17694262	Normal	Etawah (NPP)	Unnamed Road, Uttar Pradesh 2...	2 months ago	Stagnant Water On The Road	Resolved	🔍 ✂️
W03000C17694219	Normal	Etawah (NPP)	Unnamed Road, Uttar Pradesh 2...	2 months ago	Stagnant Water On The Road	Rejected	🔍 ✂️
W03000C17631777	Normal	Etawah (NPP)	उत्तर प्रदेश 206125, भारत	2 months ago	Sweeping not done	Resolved	🔍 ✂️
W03000C17592637	Normal	Etawah (NPP)	Uttar Pradesh 206253, India	2 months ago	Sweeping not done	Resolved	🔍 ✂️
W03000C17592439	Normal	Etawah (NPP)	Unnamed Road, Civil Lines, Eta...	2 months ago	Sweeping not done	Resolved	🔍 ✂️
W03000C17588540	Normal	Etawah (NPP)	Unnamed Road, Purbia Tola, Eta...	2 months ago	Sweeping not done	Resolved	🔍 ✂️
W03000C17585424	Normal	Etawah (NPP)	NH19, Uttar Pradesh 206245, ...	2 months ago	Garbage dump	Rejected	🔍 ✂️
W03000C17579299	Normal	Etawah (NPP)	Gyan Mandir Road, Ashok Naga...	2 months ago	Garbage dump	Resolved	🔍 ✂️
W03000C17579259	Normal	Etawah (NPP)	Gyan Mandir Road, Ashok Naga...	2 months ago	Garbage dump	Resolved	🔍 ✂️
W03000C17566592	Normal	Etawah (NPP)	Unnamed Road, Uttar Pradesh 2...	2 months ago	Sweeping not done	Rejected	🔍 ✂️
W03000C17548407	Normal	Etawah (NPP)	Agra - Lucknow Expy, Uttar Praa...	2 months ago	Dustbins not cleaned	Rejected	🔍 ✂️

vachh.city/page#/complaint/list

**EXECUTIVE OFFICER**  
Nagar Palika Parishad

Summary

**61** Complaints Resolved

**0** Complaints Open

**0** Complaints On The Job

Complaints

List View Map View Escalations Rejected

Today This Week This Month ALL 2018-03-17 - 2019-03-16

Categories Status Wards

Complaint ID	Priority	ULB	Location	Date	Category	Status	Actions
W03000C17541914	Normal	Etawah (NPP)	Etawah, Ashok Nagar Extension...	2 months ago	Stagnant Water On The Road	Resolved	
W03000C17540036	Normal	Etawah (NPP)	Etawah, Ashok Nagar Extension...	2 months ago	Urination in Public/Open Defec...	Resolved	
W03000C17375649	Normal	Etawah (NPP)	Hn 514 Shiv Colony Ramnagar ...	2 months ago	Sewerage or Storm Water Over...	Resolved	
W03000C17182409	Normal	Etawah (NPP)	Unnamed Road, Uttar Pradesh 2...	3 months ago	Sweeping not done	Resolved	
W03000C16461612	Normal	Etawah (NPP)	Unnamed Road, Ashok Nagar EX...	3 months ago	Open Manholes Or Drains	Resolved	
W03000C16409812	Normal	Etawah (NPP)	Uttar Pradesh 206001, India	4 months ago	Open Manholes Or Drains	Resolved	
W03000C16383642	Normal	Etawah (NPP)	New Mandi Etawah, Ashok Nag...	4 months ago	Open Manholes Or Drains	Resolved	
W03000C16262473	Normal	Etawah (NPP)	Unnamed Road, Yaduvansh Nag...	4 months ago	Sweeping not done	Resolved	
W03000C16230230	Normal	Etawah (NPP)	Etawah - Bhand Bypass Road, Sa...	4 months ago	Sweeping not done	Resolved	
W03000C16163564	Normal	Etawah (NPP)	Purabia Tola Road, CIVIL Lines, Et...	4 months ago	Garbage dump	Resolved	
W03000C16163560	Normal	Etawah (NPP)	Purabia Tola Road, CIVIL Lines, Et...	4 months ago	Garbage dump	Resolved	
W03000C16128921	Normal	Etawah (NPP)	63, लालपुरा, इटावा, उत्तर प्रदेश 206...	5 months ago	Debris Removal/Construction ...	Resolved	
W03000C16085800	Normal	Etawah (NPP)	675, USRA, Adda Gular Rd, Ajoe...	5 months ago	Garbage dump	Resolved	
W03000C16085875	Normal	Etawah (NPP)	NH19, Yashoda Nagar, Etawah, ...	5 months ago	Garbage dump	Resolved	
W03000C16069665	Normal	Etawah (NPP)	Gandhi Nagar Road, Ashok Nag...	5 months ago	Sewerage or Storm Water Over...	Resolved	
W03000C16009334	Normal	Etawah (NPP)	पुरबिया टोला, इटावा, उत्तर प्रदेश 206...	6 months ago	Burning Of Garbage In Open Sp...	Resolved	
W03000C16009324	Normal	Etawah (NPP)	पुरबिया टोला, इटावा, उत्तर प्रदेश 206...	6 months ago	Burning Of Garbage In Open Sp...	Resolved	
W03000C15992077	Normal	Etawah (NPP)	Adda Gular Road, Gandhi Nagar...	6 months ago	Stagnant Water On The Road	Resolved	
W03000C15981933	Normal	Etawah (NPP)	Gyan Mandir Road, Ashok Naga...	6 months ago	Garbage dump	Resolved	
W03000C15938299	Normal	Etawah (NPP)	इटावा - मिठे मार्ग, जनक नगर, इटावा...	7 months ago	Garbage dump	Resolved	
W03000C15891516	Normal	Etawah (NPP)	'PRAGYA', 36-A, New Colony, C...	7 months ago	Sewerage or Storm Water Over...	Resolved	
W03000C15831330	Normal	Etawah (NPP)	Kanchan's Villa 273, Ekta Colon...	8 months ago	Garbage dump	Rejected	
W03000C15831334	Normal	Etawah (NPP)	Kanchan's Villa 273, Ekta Colon...	8 months ago	Garbage dump	Resolved	
W03000C15822944	Normal	Etawah (NPP)	Adda Gular Near Dyanamic Inte...	8 months ago	Open Manholes Or Drains	Resolved	
W03000C15808917	Normal	Etawah (NPP)	Adda Gular Near Dyanamic Inte...	8 months ago	Sewerage or Storm Water Over...	Resolved	
W03000C15808753	Normal	Etawah (NPP)	सिखिस लॉइंस, इटावा, उत्तर प्रदेश 206...	8 months ago	Debris Removal/Construction ...	Resolved	
W03000C15779401	Normal	Etawah (NPP)	इटावा - कानपुर मार्ग, इन्द्रा कांशिनी, इ...	8 months ago	Open Manholes Or Drains	Resolved	
W03000C15649718	Normal	Etawah (NPP)	Etawah-Kumhwar Rd, Vijay Nag...	9 months ago	Garbage dump	Resolved	
W03000C15581265	Normal	Etawah (NPP)	Hargovind 70, Paika Bagh, Jal B...	9 months ago	Stagnant Water On The Road	Resolved	
W03000C15556113	Normal	Etawah (NPP)	Naurangabad, Chogurjee Nagar, ...	9 months ago	Stagnant Water On The Road	Resolved	

# ANNEXURE 5.2.2

**SBM :: Complaints List**

Any questions on Swachhata app or solution? 1969 swachhbharat@janaagraha.org

Complaints Engineers Reports [Click here for help](#)

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**Summary**

61 Complaints Resolved

0 Complaints Open

0 Complaints On The Job

**Complaints**

List View Map View Escalations Rejected

Today This Week This Month ALL 2018-03-17 - 2019-03-16 Categories Status Wards

Complaint ID	Priority	ULB	Location	Date	Category	Status	Actions
W03000C15556108	Normal	Etawah (NPP)	Naurang - 2, प्रस्थान - इटावा मार्ग, अशोक नगर ...	is ago	Sweeping not done	Resolved	
W03000C15544292	Normal	Etawah (NPP)	Rooppur ...	is ago	Garbage dump	Resolved	
W03000C15497854	Normal	Etawah (NPP)	2, प्रस्थान - इटावा मार्ग, अशोक नगर ...	10 months ago	Sewerage or Storm Water Over...	Resolved	
W03000C15497515	Normal	Etawah (NPP)	New Mandi, Ashok Nagar, Gandhi...	10 months ago	Stagnant Water On The Road	Resolved	
W03000C15371153	Normal	Etawah (NPP)	1st Street, Ashok Nagar, Gandhi...	11 months ago	Sweeping not done	Resolved	
W03000C15276151	Normal	Etawah (NPP)	Unnamed Road, Uttar Pradesh ...	11 months ago	Sweeping not done	Resolved	
W03000C15225004	Normal	Etawah (NPP)	Kamla Nagar Road, Jai Bharat C...	12 months ago	Garbage dump	Resolved	
W03000C15210185	Normal	Etawah (NPP)	पुरबिया टोल मार्ग, पुरबिया टोल, इटा...	12 months ago	Garbage dump	Resolved	
W03000C15145273	Normal	Etawah (NPP)	Etawah - Kanpur Rd, Ashok Nag...	12 months ago	Sweeping not done	Resolved	
W03000C15104208	Normal	Etawah (NPP)	शिव काशीनी, सुल्तानपुर कलाप, उत्त...	1 year ago	Garbage dump	Resolved	
W03000C15101820	Normal	Etawah (NPP)	SH 29, Gandhi Nagar, Etawah, U...	1 year ago	Garbage dump	Resolved	
W03000C15096663	Normal	Etawah (NPP)	Rahatpur Rd, Shiva Colony, Eta...	1 year ago	Garbage dump	Resolved	
W03000C15093648	Normal	Etawah (NPP)	शिव काशीनी, सुल्तानपुर कलाप, उत्त...	1 year ago	Garbage dump	Rejected	

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**EXECUTIVE OFFICER**  
 Nagar Palika Parishad  
 Etawah

## कार्यालय नगर पालिका परिषद इटावा

प्रमाणित किया जाता है कि निकाय के में स्वच्छता से संबन्धित शिकायतों का निराकरण निम्नलिखित तरीको से किया जाता है।

- १- स्वच्छता ऐप- स्वच्छता ऐप पर आई समस्त शिकायतों का निराकरण शतप्रतिशत किया गया है।
- २- टोल फ्री नम्बर – कॉल सेंटर के 18001800101 टोल फ्री नम्बर पर समस्त शिकायतों का निराकरण शतप्रतिशत किया जाता है।
- ३- निकाय स्तर पर शिकायत – निकाय कार्यालय के नम्बरो व निकाय कार्यालयपर व्यक्तिगत आकर दर्ज कराई गई समस्त शिकायतों का निराकरण शतप्रतिशत किया जाता है।

अधिशायी अधिकारी  
नगर पालिका परिषद

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